



RODEL TIRSO MUSA

WEB DEVELOPER | CS SPECIALIST

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ABOUT

An E-commerce Plugin Support Specialist for Woocommerce and Magento 2 for a Web and Mobile Development Company.

Bachelor of Science Major in Computer Science Student and Former BPO Agent for 8 Years handling Customer Service and Technical Support Accounts via phone, chat and email. Eagerly and continuously learning Web, Mobile and Blockchain Development with Data Analytics. Passionate to create business solutions using the knowledge and skills that I continuously acquiring to contribute in the Online Business and IT Industry.

EDUCATION

Bachelor of Science, Major in Computer Science

University of the People

2021-Present

Online Courses with Certificate for Web Development

Bayan Academy, Udemy and FreeCodeCamp

June - August 2021

EXPERIENCE

E-commerce Plugin Support Specialist for Woocommerce and Magento 2

CynderTech

February 2021 - Present

Customer Support | Technical Support Specialist

BPO Company

January 2013 - January 2021

SKILLS



Front-end
Development



Web
Coding



Customer
Support
Specialist



Website
Design